

HOT PURSUIT™ MEDICAL RECORD ABSTRACTION

Software and Services for Managing HEDIS® Chart Abstraction Projects

Our exclusive Hot Pursuit™ Chart Review Management software and services deliver superior results for Medical Record Abstraction projects. Hot Pursuit enhances the quality and efficiency of abstracting medical records with a focus on flexibility, accessibility, security and predictability.



With Hot Pursuit software, medical record data and chart images are captured offline by Abstractors using notebook computers and portable scanners. Records and chart images are encrypted for integrity and security. Data, including scanned and annotated chart pages, can be accessed online, making the complete set of chart documentation available

for internal review and audit purposes.

To meet your specific needs and resources, APS offers Hot Pursuit as a **Service** or **Software**:

- **Service:** Full-Service Outsourcing includes all required staffing and resources along with Hot Pursuit software tools for implementation and execution. APS offers unsurpassed Chart Abstraction and Medical Record Review services as well as a complete package of HEDIS Reporting services – we're one of few vendors that can deliver both – and do them well.
- **Software:** Stand-Alone Hot Pursuit software leverages integrated processes and innovative technology to provide complete and accurate data for key Measures and Metrics in accordance with HEDIS and NCQA Standards. It

comes complete with team licenses for the premiere Chart Abstraction tool in the industry, as well as training and support for your team.



Full-Service Chart Abstraction Outsourcing includes:

- Management of the entire chart review project by an APS project manager
- Engagement of highly skilled, APS-trained reviewers
- Data collection and scanning using Hot Pursuit software
- Inter-Rater Reliability performance monitoring to ensure that quality standards are consistently met
- Analysis of rates on a periodic basis during the project
- Providing NCQA auditors all requested documentation e.g. Section 4 of the NCQA Road Map, screen prints, training manuals, convenience sample and final audit sample.

You can count on APS Hybrid Medical Review Full-Service Outsourcing to deliver results.

Our Chart Review Team is unsurpassed in experience and expertise with medical record abstraction. We routinely pass HEDIS audits

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at 100% and deliver results on time and within budget.

Hot Pursuit's innovative core technology leverages integrated processes that combine Claims, Physician chart and related patient data to provide complete, accurate data for key Measures and Metrics in accordance with HEDIS and NCQA Standards.

To achieve the best results possible, Hot Pursuit incorporates these Web-based modules:

- **FAXCentral™** – A Records Collection and Tracking system that electronically requests charts, records the receipt of requested documents, and attaches chart images to appropriate abstraction records. Automatic logging of events and status eliminates the need for costly, error-prone manual documentation, or attempts to reconstruct work records.
- **On-Site Scheduling** – Software that simplifies the task of assignment, scheduling and tracking appointments to review on-site records. This module provides detailed information to management about reviewers' workloads and schedules.

All Hot Pursuit users, whether Service or Software-only, enjoy these features and benefits:

- A robust reporting package
- Scanning feature with annotation and mark-up capabilities

- Automatic calculation of HEDIS results
- On-line edits to facilitate increased accuracy and completeness, boosting productivity
- Full bi-directional data synchronization/replication to/from notebook computers
- Built-in Inter-Rater Reliability (IRR) feedback functionality
- Support of multiple provider locations to achieve desired chase parameters
- Ability to access any record by member, provider, location or measure
- Fast software installation processes with seamless Auto-Update functionality
- On-site abstractors get immediate feedback to guide them on meeting data capture requirements

**APS: Optimize HEDIS Rates.
Simplify HEDIS Processes.**

**Contact APS to learn how we can help
you reach new levels of performance.**

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